

## GENERAL RISK ASSESSMENT – USE OF LADDER IN WINDOW AND GUTTER CLEANING

HAZARD  Situation/event	PERSONS/PROPERTY AT RISK  Name (or title) and Location Of Person / Place At Risk)	CONTROLLED RISK  Probability Of Occurrence	SUMMARY OF PROTECTIVE & PREVENTATIVE MEASURES  Applicable Information Or Method Of Controlling The Risk	ON GOING ACTION
Window Cleaner falling off ladder	Window Cleaner	Low	<ul style="list-style-type: none"> <li>• Consider if alternative method available – eg waterfed pole, cleaning from inside building</li> <li>• Safe footwear</li> <li>• Training on safe use of ladder</li> <li>• Check weather conditions particularly heavy rain or wind</li> <li>• Ladder supported on solid and flat flooring</li> <li>• Ladder angled correctly (4:1)</li> <li>• Upper end of ladder placed against secure surface</li> <li>• Non slip ends to ladder</li> <li>• Ladder secured either at the top/bottom or second footed by other person</li> <li>• Maintain three points of contact with ladder</li> <li>• Do not over reach – reposition ladder</li> <li>• Warning signs in noticeable places for passers-by.</li> <li>• Notify others on site of work</li> </ul>	<ul style="list-style-type: none"> <li>• Daily check of ladders for damage and faulty locking catches</li> <li>• Observation of operative's application of safe practice by supervisor with correction where necessary</li> <li>• Regular training of operatives</li> <li>• Safety literature available in vans</li> <li>• Extend use of water fed pole system to minimise use of ladders</li> </ul>
Objects falling from height	Bystanders	Low	<ul style="list-style-type: none"> <li>• Warning Signs</li> <li>• Notify others on site of work</li> </ul>	<ul style="list-style-type: none"> <li>• Observation of operative's application of safe practice by supervisor with correction where necessary</li> <li>• Regular training of operatives</li> </ul>